

ALL MY PACKAGES GIVE YOU THE CORE PHONE SYSTEM FUNCTIONALITY TO SUPPORT YOUR BUSINESS NEEDS

Core

My core phone system functionality is designed to cover all of your business communication requirements, from making and receiving calls to voicemail and music-on-hold.

All of my packages have these features at their core, with the exceptional addition of complimentary hunt groups allowing you full control of inbound and outbound calls at no extra cost.

Key benefits

- Transfer**
 Pass calls to your co-workers with my easy-to-use controls. Choose between attended or blind transfer to announce the caller or pass straight through.
- Group pickup**
 You can answer a co-worker's phone from your desk with the press of a button. Create secure pick-up groups through my state-of-the-art portal.
- Messaging-on-hold**
 Advertise your products and services with customised messaging on hold. It is simple and straightforward to upload your own messages or music through my portal.
- Hunt groups**
 My versatile hunt group service will direct calls to unlimited users either all at the same time or in a pre-planned sequence. To control calls out of hours, assign custom time-of-day routing plans.
- Voicemail**
 You won't always be able to take a call, but my voicemail service will allow your callers to leave a message. You will be alerted via a notification on your handset or the message arriving in your email inbox. Customise your voicemail message easily and at any time using the handset.



Core



Collaboration



SIP



Security



Call centre



Integration



Call handling



Number management



Multi-site



Call recording