

RECORD THOSE ALL-IMPORTANT CALLS

Call recording

The ability to revisit conversations for various reasons is essential in today's business world.

I can offer you call recording on whichever devices you choose and access to them through my intuitive portal. Download and listen to your recorded calls at the click of a mouse.

Decide how long you want to keep your recordings for and I will encrypt and store them in my state of the art data centre so you can be sure your data is always secure.

Key benefits

- **Quality monitoring**
Use call recording to monitor staff performance and identify areas where training may be needed.
- **Flexible storage**
Choose from a variety of storage options or archive your recordings to your own systems.
- **Intuitive interface**
Search for, listen to and download your recordings from my easy-to-use portal. Your call recordings are always to hand as I store them all in one, easily accessible place.
- **Secure**
Your recordings are stored in my state-of-the-art, secure data facility and replicated across multiple systems, ensuring that they are always available and always secure.



Core



Collaboration



SIP



Security



Call centre



Integration



Call handling



Number management



Multi-site



Call recording